

## Half-Year Results



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# Carmila, the platform helping transform the retail sector



#### The health crisis has accelerated retail transformation



## Purchasing power

73%
of French people say an ideal retail environment offers attractive prices<sup>(1)</sup>



## Omnichannel model

**88%**of DNVBs say that having a physical store would boost their online traffic<sup>(2)</sup>



#### Convenience

61%
of French people have altered their purchasing habits, in favour of convenience<sup>(3)</sup>



## Responsibility and local roots

63%
of customers would like to
have closer links
to our centres<sup>(4)</sup>









#### Carmila – the bespoke platform

Defending purchasing power

Combining the benefits of physical and online retail

Accessible, convenient, reassuring stores

Hubs that respect the environment, and play an active role in the local economy and community



#### Carmila, the platform helping transform the retail sector

#### Retail places in motion

- Customer-centric
- Restructuring and renovation
- Extension pipeline

## 100%-omnichannel strategy

- Customer knowledge and data
- Active in digital communities
- Supporting the digital transformation of retailers



## Solid fundamentals

- Dense territorial footprint
- Leading local centres
- Powerful hypermarkets

## Preferred partner for retailers

- Dynamic leasing activity
- New commercial partners
- Serving retailers

## Solid growth drivers fuelled by innovation

- Ramping up Carmila Retail Development
- Business development
- Urban diversity

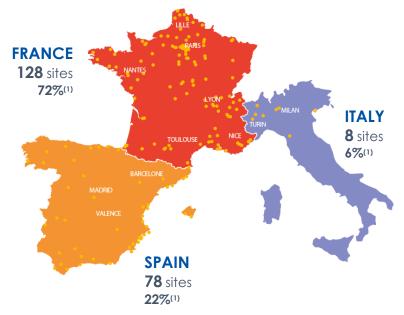
Asset rotation programme



#### Carmila's solid fundamentals

#### Unique regional coverage

- More than one-third of French and Spanish consumers are located less than 20 minutes from a Carmila centre
- Vitality of medium-sized urban centres



#### **Leading local centres**

650 million visits per year



#### Powerful Carrefour hypermarkets



The No.1 food format



At the heart of grocery e-commerce



Carrefour's performance





#### A dynamic platform: innovative and omnichannel

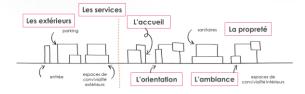
## **Customer** satisfaction

Preferred partner for retailers

At the heart of omnichannel retail



 Customer-centric culture, with satisfaction tracked throughout the journey



 Customers expect investments in new segments



- Business partner supporting transformation of retail brands and retailers
- Working with the best start-ups to improve the performance of retailers
- Introduction of a Net Promoter
   Score for tenants



- Synergies between online and physical stores, especially for independent retailers who account for 40% of our leases
- A digital presence, notably to attract GenZ'ers and DNVBs
- Omnichannel synergies with Carrefour



#### A dynamic platform: powerful growth drivers

Ongoing efforts to enhance the value of the portfolio



Stepping up new real estate activities



- Ongoing asset renovation programme
- Developing
   the food offering
- Securing our pipeline
   of 5 major projects:
   Montesson, Terrassa, Antibes,
   Toulouse Labège and Vénissieux



- Driving development of4 partner retail brands
- Establishing **new partnerships**
- Stepping up Healthcare projects







- Urban mixed-use:
  - 20 projects under consideration and 3 under way with Carrefour/Altarea: Flins, Nantes Beaujoire and Sartrouville
- Developing our Lou5G TowerCo





#### A dynamic platform: optimising capital allocation

## Initiating an asset rotation programme



- An initial divestment: sale of the Nanteuil-lès-Meaux retail park
- Sold at appraisal value



## Launching a share buyback programme



- Initial volume of €8 million
- Redeployment of Nanteuil-lès-Meaux proceeds
- Optimising capital allocation



#### A dynamic platform: pursuing an ambitious CSR strategy





- territoires:



## Fight against climate change, green value

## Local jobs, local economy, community outreach

### Diversity, change, commitment

- BREEAM In-Use certification under way at 40 new sites => Objective:
   100% of our sites certified by 2025
- Objective approved by the Sciences
   Based Target initiative

 Cooperation with local partners in managing the health crisis: 20 centres hosting vaccination hubs  Involvement of employees in the Carmila platform: open innovation competition in the 3 countries



## 2021 Half-Year Business Review



## Dynamic reopening periods, with June-2021 footfall close to June-2019 levels



In first-half 2021, Carmila shops were closed for an average of 2.2 months in France, Spain and Italy



#### Successful omnichannel initiatives

## Customer engagement boosted by visibility and digital presence







Optimising centres' online presence to inform and reassure

- 41m Google searches in centres:
  - **+12%** vs H1 2020
- 130m visits to centres' Facebook pages:
  +29% vs H1 2020





Expanding our digital communities =>1.9m subscribers to centre influencers +300% vs H1 2020



Enriching customer data

3.6m opt-in contact points +14%

LIVE SHOPPING SHOPPING PAY Deploying **omnichannel solutions** to raise visibility and drive sales





Partnerships with the best digital players to help retailers – especially independents – make the most of **reopening periods** 



Consolidating synergies with Carrefour: marketplace in Spain



#### Strong leasing momentum since the beginning of this year



## 541 leases signed in first-half 2021 9.0% of rental base (+40% vs H1 2019/+140% vs H1 2020)

Reversion vs ERV

+3.9%

Reversion on renewals

+3.0%

Upturn in Specialty Leasing and Pop-up stores in June 2021

+38%



#### Innovative leasing approach, aligned with customers expectations











#### A solid rental base

Stable rental base

-0.6%

(on a like-for-like basis vs 31 Dec. 2020)

Robust financial occupancy

95.7%
(stable vs 31 Dec. 2020 and vs 30 June 2020)

Limited impact of insolvency proceedings

-0.5%

(impact on rental base at 30 June 2021)

Limited lease terminations

-1.3%
(impact on rental base at 30 June 2021)

Reduced exposure to fashion

32.4%
(vs 36.6% at 31 Dec. 2017)



#### Successful opening of Cité Europe project and Nice Lingostière extension, showcasing Carmila's know-how

#### Nice Lingostière extension fully let













- **+50** units
- +12,000 sq.m. gross leasable area
- €90m investment
- Footfall +30% from 19 May to 30 June 2021 vs 2020



















- New opening PRIMARK<sup>®</sup>
- Modernised Cité Gourmande leisure and restaurant complex
- Footfall +65% from 19 May to 30 June 2021 vs 2020





#### Active pipeline of largely retail extension projects

Pipeline comprising five major projects

## Commercial development clearance for Montesson





#### Accelerating expansion of Carmila Retail Development

## A very buoyant first half

- Equity stakes in early-stage retail brands
- 4 major partners







- 37 openings in H1 2021 and 44 planned for H2 2021
- New partners in H1 2021





## Successful first Healthcare centre openings



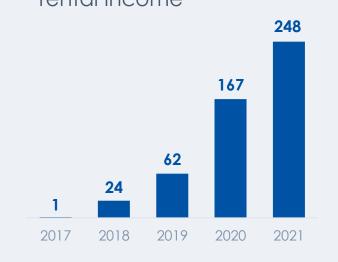
- 4 Vertuo dental practices opened in H1 2021
  - Athis Mons
  - Sartrouville
  - Nantes Beaujoire
  - Perpignan Claira
- 5 openings scheduled for H2 2021

#### DENTALSTAR

- 2 DentalStar practices opened in Spain in H1 2021
  - Montigalá
  - Cabrera de Mar

#### **Projection to end 2021**

- 248 stores and dental practices at end 2021
- of which 118 in the Carmila portfolio, generating €5m in rental income





#### Capitalisation rates have stabilised



#### Carmila's core strengths

- Attractively-priced rents (€255/sqm)
- A fully-renovated portfolio of assets
- Stable occupancy
- Dynamic leasing activity
- Positive reversions



 Stable appraisal values underscoring solidity of the portfolio

Like-for-like €6,135m change (vs 31 Dec. 2020) 30 June 2021 (vs 31 Dec. 2020) Market value -0.2% -0.2% incl. transfer taxes Total (reported) Total (like-for-like) €4,415m -0.4% -0.4% €1,368m +0.5% +0.5% €352m +0.1% +0.1%



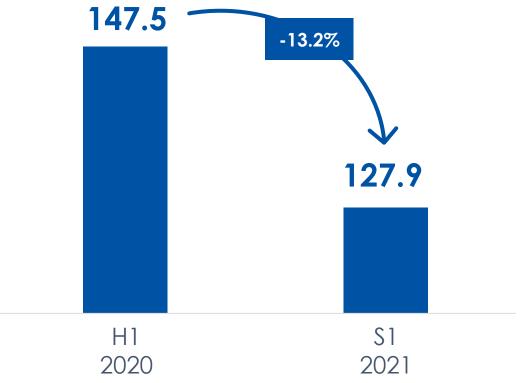
# 2021 Half-Year Results



#### Decrease in net rental income (NRI), hit by the business environment

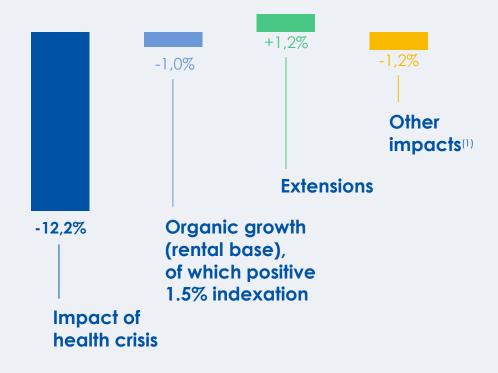
#### Net rental income in €m

€m



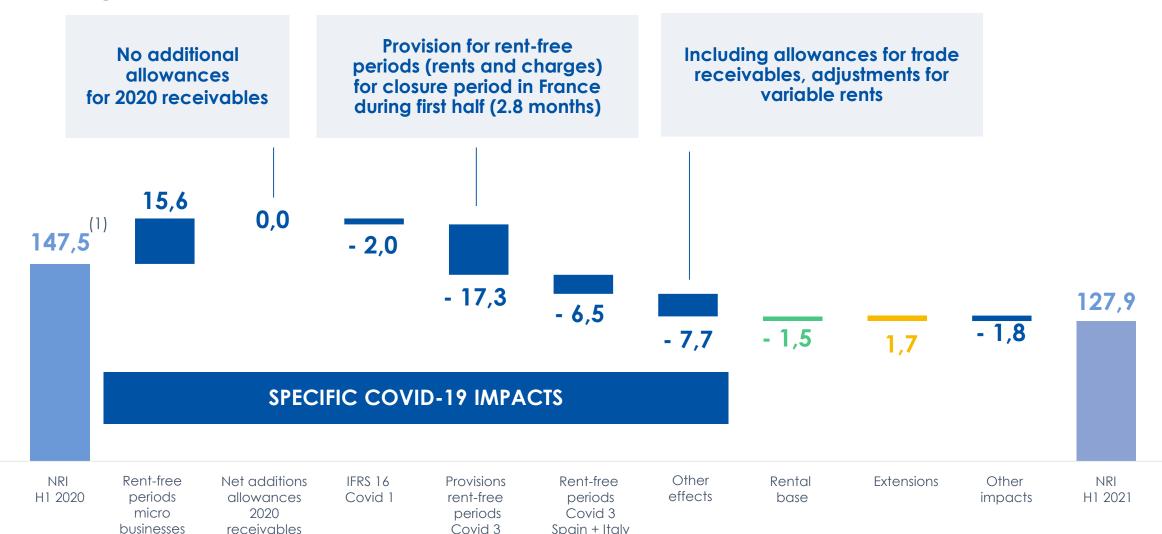
#### Net rental income trends

H1 2021 vs H1 2020





#### All estimated impacts of closures in the first half recognised in H1 2021



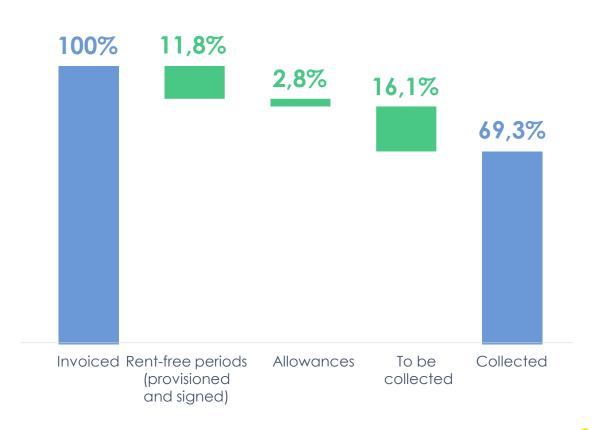
France



H1 2020

#### H1 2021 collection rate at 69.3%, delay due to tenants anticipating financial support package in France

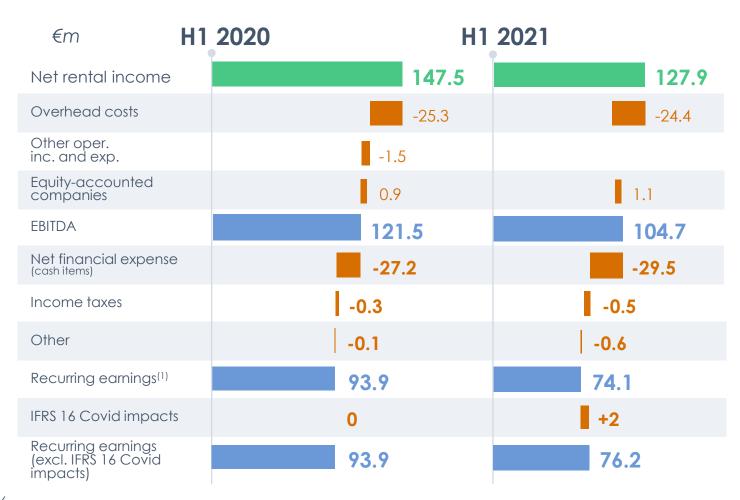
19 July 2021	CARTILA		
Q1	71.3%	66.7%	84.6%
Q2	67.2%	60.3%	87.1%
o/w June	77.8%	73.1%	95.7%
H1	69.3%	+5 pts	Change vs 30 June 2021
30 June 2021			
H1	63.6%		





#### EBITDA down 16.1% to €104.7m

#### Reconciliation between rental income and recurring earnings



## Comments on the half-year results

#### Overhead costs

• **€0.9m** of savings in the first half

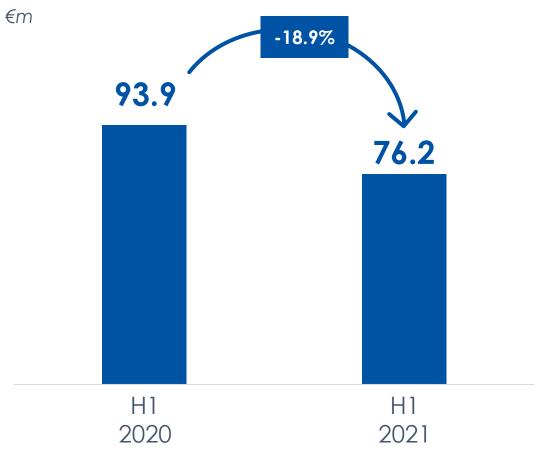
#### Financial results

- Increase in interest expense on bonds (+€3.8m)
- Decrease in interest expense on bank loans (-€1.6m)



 Recurring earnings squeezed by health restrictions from February to May

Recurring earnings<sup>(1)</sup> (excl. IFRS 16 Covid impacts)



Recurring earnings per share at 30 June 2021

**€0.52/share** 

including IFRS 16 impacts

**€0.53/share** 

excluding IFRS 16 Covid impacts



#### Change in NAV: EPRA Net Tangible Assets<sup>(1)</sup>

#### Analysis of change in EPRA Net Tangible Assets





#### **EPRA NTA**

at 30 June 2021 – fully diluted

**€23.69/share** 

-4.2%



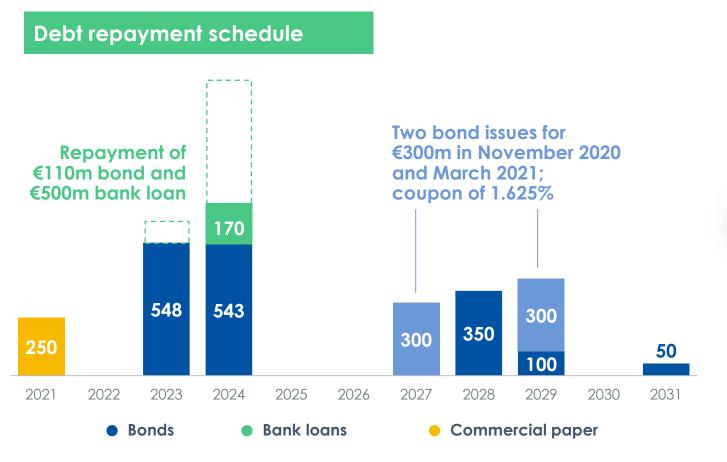
<sup>(1)</sup> NTA is the new EPRA indicator corresponding to EPRA NAV: it provides a view of Net Asset Value excluding transfer taxes, fair value adjustments to financial instruments and the deferred tax impact

#### Net debt and LTV ratio took a temporary hit from the collection situation

€m



#### Financial position consolidated since end 2020



Average cost of debt

2.0%

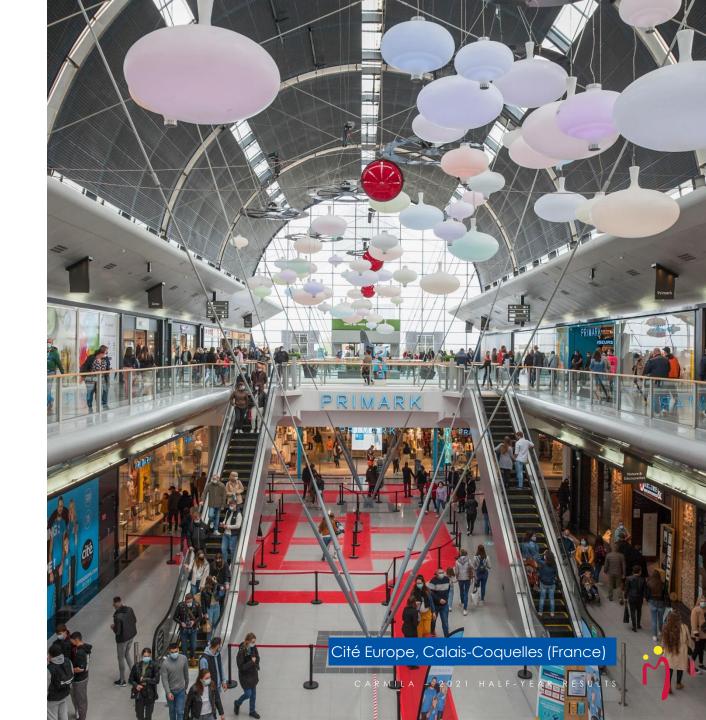
Average remaining maturity

**4.6** years

- No major borrowings falling due before 2023
- BBB rating with a negative outlook confirmed by S&P in May 2021
- Significant €951m liquidity (including €192m in net cash)
- No risk of breaching banking covenants (ICR = 3.4x)



## Conclusion



#### Carmila, the platform helping transform the retail sector

- The health crisis has accelerated the transformation of retail. Carmila has learned to adapt, **deploying** changes to its platform in record time and keeping pace with a changing retail landscape.
- In Growth drivers will help boost business in the coming months and years.
- Carmila will be staging an Investor Day in the autumn to present in detail its growth drivers and strategy.
- In view of the uncertainty linked to the health situation, the impact of a fourth wave of the pandemic, particularly in Spain, the prolonged state of emergency in France and arrangements for the health pass, Carmila is proceeding cautiously with its full-year financial projections, and accordingly, will not be providing guidance for its full-year 2021 earnings.
- Carmila is highly resilient and the Group has solid growth prospects. While the current context remains concerning, in view of Carmila's capacity to rebound and the sustainability of its development, management is **confident in the Group's model**.





